**Abseil Registration Terms & Conditions 2023**

**Registration and payment**

* All registrations will be allocated on a first come first served basis.
* If the registration is made provisionally by email, it will only be held for seven days.
* Once we have received your registration with payment, we will send confirmation by email.
* Cheque and credit or debit card payments: full payment must follow a registration form within five working days of receipt.

**Cancellation and refund policy**

* Cancellation by us: The Lord Mayor’s Appeal reserves the right to cancel an event and, in these circumstances, will offer an alternative event or a full and prompt refund. Refunds will be processed via your method of original payment within four weeks. The Lord Mayor’s Appeal will be unable to compensate you for any costs or expenses incurred by you. The Lord Mayor’s Appeal also reserves the right to amend an event, which may include changes to dates, and times
* Cancellation by you: Please let us know as soon as possible if you are unable to attend The Lord Mayor’s Appeal Abseil Challenge. All cancellations must be confirmed in writing by email or letter. No refunds will be available for cancellations.

**Participation restrictions and health notices**

Please be aware of our restrictions for all participants:

* Maximum weight per participant is 120kg
* Minimum weight per participant is 40kg
* Maximum height is 6’6”
* Minimum height is 4’6”
* Must be over 18 years old
* If you are pregnant we advise against participation
* If you appear intoxicated you will not be allowed to participate

If you have suffered from any of the following conditions you should seek medical advice before participating and will be asked to sign a non-standard waiver form:

* High Blood Pressure
* Heart Condition
* Damage to neck back spinal column

Please do inform us of any medication you are taking and if you suffer from a condition that could affect your ability to abseil.

Due to the nature of the building a certain level of mobility is required to access the descent platform. If you do have any physical disabilities, please do let us know in advance of registering for us to best advise whether this event would be suitable for you.

**Photography and filming**

By purchasing a ticket and attending an event you are agreeing to be included in photographs and filming of the event that may be used in future promotion or through internal and external communication channels. If you do not wish your images to be used in such a way please email [events@thelordmayorsappeal.org](mailto:events@thelordmayorsappeal.org) before the event takes place.

**Personal data**

We will hold your personal information, and any information provided in relation to your guests, for administrative purposes relating to the booking. We will not use your personal data for any other purposes without your consent. Credit or debit card details are not stored and personal details will not be shared with third parties. View our Privacy Policy [here](https://www.thelordmayorsappeal.org/privacy-and-cookies/).